



Non-Profit Market

exacq[®]
Technologies



The Cherish Center

The Cherish Center
493 Westfield Rd.
Noblesville, IN 46060

The Cherish Center provides education and advocacy for children related to abuse and neglect. By conducting forensic interviews, The Cherish Center works to prevent, aid in response to and stop child abuse from happening. Since its inception in August 2009, this non-profit organization in Noblesville, Indiana has served more than 450 abuse cases.

By state and federal law, any allegation of child abuse must be investigated. Therefore, The Cherish Center has two forensic interview rooms to accommodate these requirements. The state-of-the-art child forensic interviewing facility is open 24 hours a day, seven days a week for law enforcement officers and trained child forensic interviewers to conduct interviews with children and teens. The interview rooms provide a home-like environment where the children feel relaxed.

Due to the importance of the information and behavior in the interviews, The Cherish Center needed a video surveillance system that would enable them to effectively monitor and review the activity taking place in the facility and host an increasing number of abuse case investigations.

Originally, The Cherish Center had a DVR recording system, which became very antiquated to operate. Often times, interviewers would forget to push the start button to record the interview. To best serve the children, The Cherish Center decided to install an up-to-date, advanced surveillance system. They wanted a system that could store video for much longer periods of time and have redundancy.

The Cherish Center Executive Director Wendy Rayburn researched new surveillance solutions and contacted Nelson Alarm, a local security integrator, for their expertise.



Lee's Room provides a comfortable environment for child forensic interviewers to conduct investigations with abused children.

Challenge:

- Improve the ability to review interviews and ensure the safety of the children and employees

Benefits:

- Increased video storage capacity
- Improved ability to identify children's expressions
- More effectively monitor and review video
- Reduced video review time by 50%
- Protects staff and children
- Simplified search capabilities
- Enables all interviewers and officers to use VMS with extreme ease of use



Child forensic interviewers and police officers review video with exacqVision Professional client software in the team room.

They had budgeted for a basic analog camera system, but Dan Nelson from Nelson Alarm explained the benefits of IP cameras and the latest VMS technology. After seeing the results of Axis IP cameras and audio kits combined with exacqVision A-Series servers and exacqVision Professional VMS software, The Cherish Center chose to upgrade to this new solution.

The Cherish Center's new exacqVision A-Series IP camera server came pre-installed with exacqVision Professional VMS software for easy out-of-the-box deployment. With 2 TB of storage, their exacqVision server has a much greater storage capacity than their previous system, allowing them to record and store several weeks of audio and video at a time. Often, the investigation of a case will bring new evidence out months after the interview was conducted. "One of the biggest benefits of the exacqVision surveillance system is the ability to keep more recorded video. We are able to go back and quickly find clips from interviews conducted months ago and provide to the court as new evidence in the investigation," Rayburn commented.

Four Axis 1.2 megapixel IP cameras were installed to cover the lobby, hallway and two interview rooms. With the expanded coverage, police officers can spearhead situations of angry parents entering the facility or other activity outside the interview rooms. Now, they are capable of tracking intruders before a problematic situation occurs by viewing each camera simultaneously on the exacqVision Professional client software. The exacqVision solution ensures the



exacqVision Professional client software allows child forensic interviewers to easily search and review the video for additional clues and evidence.

employees, interviewers and children in the team interview room and review room are safe without the need for a security officer. "A lot of cases come in at night to conduct the interview," said Rayburn. "With our cameras and exacqVision software, we know where parents are at all times and can prevent any interruptions to the interview."

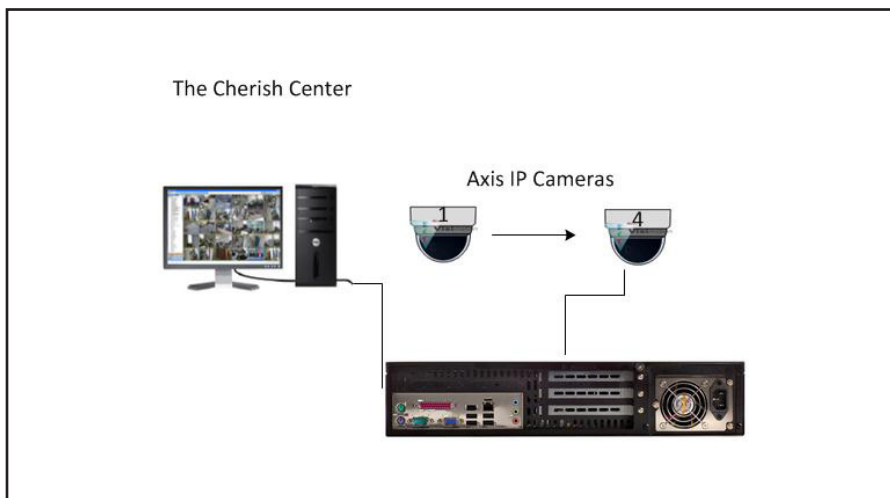
Also, the combination of Axis IP cameras and exacqVision Professional VMS software provided police officers and child forensic interviewers with the ability to better psychologically scrutinize the interviews. With the digital PTZ control, they can zoom in on the child's facial expressions while maintaining a high quality image to fully transcribe the feelings and reactions in more depth. The quality of the video, ability to capture the details and review in live and recorded mode has created new ways to investigate each case. This helps them discover findings that they may have missed when conducting the interview. "With the clear detail the Axis cameras and exacqVision VMS software provide, we are better able to see non-verbal responses in real time" said Rayburn. "It has provided the team with the ability to identify potential indicators of risk that we could not do with other VMS solutions."

Another reason The Cherish Center selected the exacqVision VMS Professional software was because of its simplicity. Every agency that uses the facility for interviews was able to operate the software easily on the spot. Police officers in Hamilton County and surrounding counties were trained on the exacqVision software and within a matter of days able to operate it on their own. In addition to state police officers, prosecutors, Department of Child Services' employees and victim's advocates also needed to be able to effortlessly use the exacqVision software. exacqVision VMS' ease of use made all the various agencies using the software feel comfortable. Additionally, exacqVision Professional VMS software provides audit trail functionality for them to easily determine which users have viewed, searched or altered the video.

With the exacqVision solution, The Cherish Center is able to conduct interviews in both of their interview rooms simultaneously, where they could not with their previous surveillance system. Also, the time it takes them to conduct and review the video has decreased by 50 percent.

The exacqVision surveillance solution is scalable and can expand as The Cherish Center sees more demand. It allows for the addition of cameras as The Cherish Centers needs grow and change. In the future, the organization plans to add more cameras to the parking lots and exterior of the facility.

Overall, the capabilities of the exacqVision solution fit their specific needs. As a result, the exacqVision surveillance solution provides The Cherish Center with a safe, nurturing and productive environment for child victims and their families.



Equipment-At-a-Glance

Software:

- exacqVision Professional VMS software

Hardware:

- exacqVision A-Series IP Camera Server
- 4 Axis 1.2 megapixel IP cameras
- Audio kits

Purpose/Benefits:

- Ease of use
- Protection of employees and children
- Ability to identify children's expressions
- Increased storage capacity

Meet the Integrator



www.nelsonalarm.com
317-255-2125

Founded in 1991, Nelson Alarm provides the Indianapolis area with a wide range of security products. Nelson Alarm offers customized services for business and government security installations. With its 24-hour service, Nelson Alarm has a reputation of quality security system sales and service.



"We have used several varying technologies for child forensic interviews and the exacqVision surveillance system is the best one we have seen. We could not do our jobs efficiently without the exacqVision system. It has truly saved many children's lives."

Wendy Rayburn
Executive Director
The Cherish Center